I do not have access to the email address on my profile

How can I access my Linux Foundation SSO account to update my email address after I have changed companies, since I no longer have access to the email address on my profile?

First, we encourage people to add their personal email addresses—as well as their corporate address—onto their Linux Foundation SSO account, as this will allow you to use *either* email to reset your password. Your LF account should follow you from company to company, whether it's to engage with various projects, get credit for your history of open source contributions, or keep your access to manage your LF Training certifications and exams.

What if I have been told to use my company email for contributing code?

- If you are contributing code in Gerrit and want your commit author to match your employer email, you should set your corporate email as the primary on your SSO account, but you can still have your personal email on the account as a backup for password resets. Or, you can also keep your personal email as primary, and contact Support to manually add your corporate email within your profile within Gerrit.
- If you are contributing code in GitHub, it doesn't matter what email address is primary on your SSO account: you would add multiple emails to your GitHub profile to ensure your commit author is associated with your GitHub username.
- If you are attempting to contribute as an employee under the CNCF CLA (identity.linuxfoundation.org/projects/cncf) and your CCLA manager has allowlisted your company's email domain, you can update your primary SSO account email to your corporate email temporarily to join the CCLA group, then change your personal email back to primary afterwards.

If you know the password on your account, or have a linked social account, you do not need to have access to the email address on the account. Simply log in using your password or social account to https://myprofile.lfx.dev and add your new email address and set it as primary: https://docs.linuxfoundation.org/lfx/my-profile/adding-alternative-emails.

However, if you do not know your password, and do not have access the email address on file, we will have no way to validate that you are in fact the account holder, and you will need to register a new account with a new, unique username.

Related articles

- Creating Branches for Projects with Upcoming Releases
- [Gerrit - GitHub] Update repo committer rights
- [CI - Jenkins] Update Jenkins jobs
- [Artifactory] Sync Bintray to JCenter/Maven-Central
- [Artifactory] Sync Artifacts from Bintray to Maven Central